



World Wide Web

www.upstatemetrology.com



Corporate Head Quarters

6388 Niver Rd

Conesus, NY 14435

Sometimes...

When choosing a calibration-outsourcing partner, it comes down to basic economics.



Together we can.....



Fully Accredited to ISO17025: 2005 (e)

And

ANSI Z540-1 Certified



CERTIFICATE OF ACCREDITATION

ANSI-ASQ National Accreditation Board

500 Montgomery Street, Suite 625, Alexandria, VA 22314, 877-344-3044

This is to certify that

Upstate Metrology, Inc.

6388 Niver Rd.

Conesus, NY 14624

has been assessed by ANAB

and meets the requirements of international standard

ISO/IEC 17025:2005

and national standard

ANSI/NCSL Z540-1-1994

while demonstrating technical competence in the field(s) of

CALIBRATION

AC-1215

Certificate Number

Keith Greenaway

ACLASS Approval

Certificate Valid 04/07/2014-04/07/2016

Version No. 001



This laboratory is accredited in accordance with the recognized International Standard ISO/IEC 17025:2005. This accreditation demonstrates technical competence for a defined scope and the operation of a laboratory quality management system

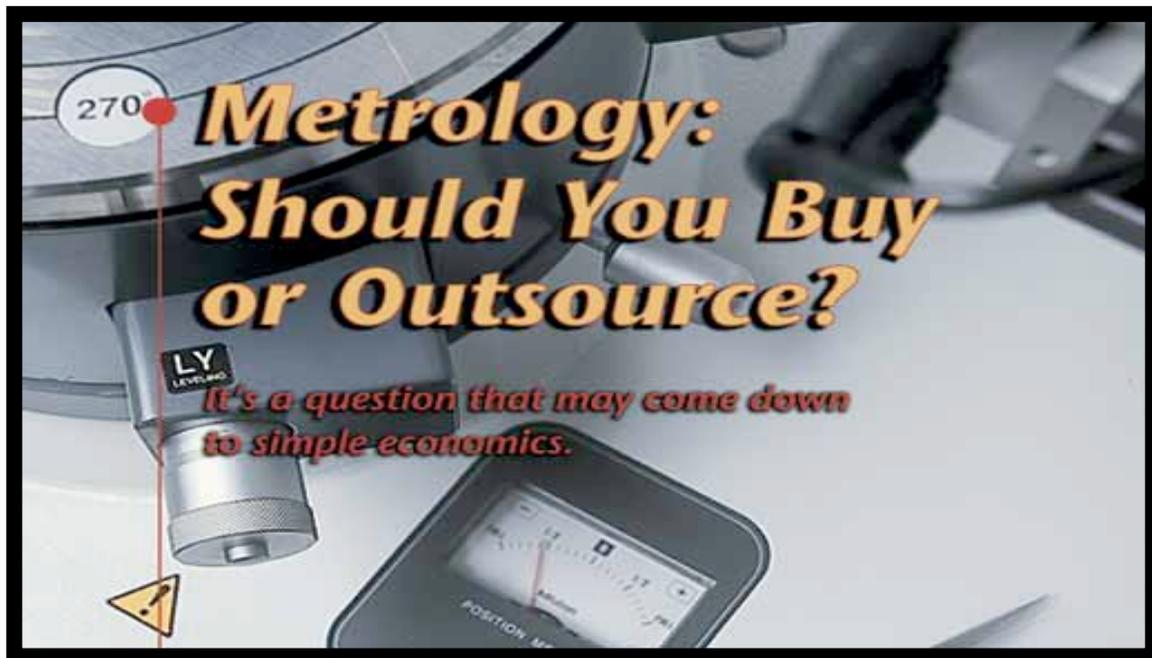
(refer to joint ISO-ILAC-IAF Communiqué dated January 2009).

*Note: This is a copy of our current ISO Certificate actual certificate with Signature can be found at

www.anab.com or at www.upstatemetrology.com

Guaranteed
Lowest
Price

**UpState
Metrology Inc.**



Include this coupon when scheduling your calibration.

Calibration Coupon

5% off calibration

(Coupon will apply to any calibration not valid with any other offers, discounts and repairs or out sourced services)

First Calibration

Contact us toll free:

(877) 420-3854

Four levels of service offered:

Certified: *Calibration certificate traceable to N.I.S.T*

Certified with Data readings: *Calibration certificate traceable to N.I.S.T. Also includes copies of all before and after data readings*

Accredited Calibration: *Calibration certificate traceable to SI units through N.I.S.T. Calculated uncertainties and data readings kept on file.*

Accredited Calibration with Data readings: *Calibration certificate traceable to SI units through N.I.S.T. Calculated uncertainties and data readings supplied.*



UpState Metrology Inc.
Corporate Head Quarters
6388 Niver Rd
Conesus, New York 14435

Re: Introduction

UpState Metrology Inc. would like to present you with a quotation for the calibration and repair needs of your test and measurement equipment for your review. As an UpState Metrology customer, you will receive priority customer status (P1 status) and will experience the superior service and technical competence that has made UpState Metrology a local leader in the calibration industry.

As part of this quotation proposal you will receive:

- *Five (5) working days turn around time for all your electrical equipment calibration*
- *Five (5) working days turn around time for all your physical dimensional equipment*
- *On-site services*
- *Recall notification (30 days prior to equipment being due for re-certification)*
- *Free pick-up and delivery service (designated areas)*
- *Free repair estimates*
- *Free loaner units (pending stock allocation)*
- *Non-compliant statements (as needed)*
- *Out of tolerance notifications (as needed)*
- *Mil Standard 45662A (Z-540) 4:1 calibration ratio guaranteed with every calibration*
- *Certificate of Calibration*
- *UpState Easy Track*
- *Data readings provided when:*
 - A) *Out of tolerance conditions are noted*
 - B) *Requested at the time of service*



On-site calibration services

Any on-site service request will be handled as a P1 status. Any request must be submitted at least two (2) weeks prior to the date of service. Any special requirements (specific data points, calibration cycles, etc.) must be submitted two (2) weeks prior to the on-site being performed.

It will be the responsibility of the customer to provide our technicians a safe environment to perform these services. As an UpState customer you can have a major impact on any on-site service agreement and time spent on-site. In order to maximize our time on-site please have all units requiring service readily available to insure a steady work flow for our technicians.

All certificates will be printed out at your facility prior to our departure. You can also get your certificates in a CD format at no additional charge. All certificates in a CD format will be copied and sent to you with in five (5) working days for the service being performed.

On-site repairs

Do to the nature of an item requiring repair, most repairs will be brought back to UpState Metrology's lab for a free estimate. Basic repair may be fixed on-site pending the level of difficulty and troubleshooting involved.

Surface plate specialist

All surface plate calibrations will be handled in the most efficient manner possible using state of the art equipment to insure the highest level of quality.

Lapping

Full Dry-Lapping capabilities are available. Lapping charges will vary dependant on what grade surface plate is being certified.

Depot work

Electronic items being sent in for depot calibration that do not require environmental stabilization or any repairs will receive a *five (5) working days turn around time*. Each item will be picked up and delivered back to you at *no charge (pending you are with in assigned pick-up areas)*. Any special data points or other special requirements must be submitted to us at the time of pick-up or prior to the pick-up date (preferably in writing to minimize any communication challenges that may occur).



Physical Dimensional equipment being sent in for depot calibration; Do to the environmental stabilization needs, a *five (5) working days turn around time* will apply. Each item will be picked up and delivered back to you at *no charge (pending you are with in assigned pick-up areas)*. Any special data points or other specific requirements must be submitted to us at the time of pick-up or prior to the pick-up date (preferably in writing to minimize any communication challenges that may occur).

Expedited services

We also can provide you an *expedited service* (depot or on-site) dependant on the item(s) and its condition when received, technician allocation, asset allocation and specific customer requirements for the item(s). Please contact us for pricing and arrangements.

UpState Easy Track

When utilizing UpState Metrology, Inc all copies of calibration certificates, data readings, recall notifications and live up to date information is available over the internet via www.upstateeasytrack.com , this service is free of charge. After you have established an account you will be issued a users name and password to gain full access to this feature. Many customers have been able to implement a paperless system to assist them in maintaining their quality records.

Audits

As with any of our customers you are always welcome to audit UpState Metrology Inc. Please contact us at least two (2) weeks prior to the date you wish to perform your audit.

Closing

As always UpState Metrology Inc. appreciates the opportunity to provide you a highly competitive quotation for your service needs and hope to build a long-term relationship with you. If you have any questions in regards to this quotation or our quality policy please contact me immediately at 1-877-420-3854.

Regards,

UpState Metrology, Inc.

www.upstatemetrology.com

www.upstateeasytrack.com

“Every worthwhile accomplishment, big or little, has its stages of drudgery and triumph; a beginning, a struggle and a victory.” ~ Ghandi